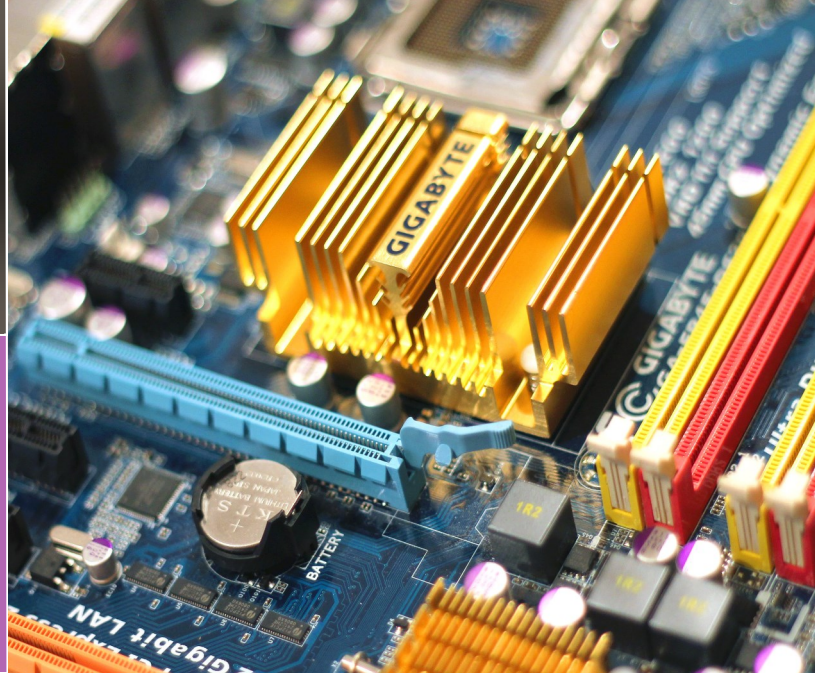


Level 3 Apprenticeship for IT, Software, Web & Telecoms Professional



This apprenticeship is for people looking to progress in their career or learn new ICT skills. A nationally-recognised training programme combining real work with learning and training, both on and off the job.

Level 3 Apprenticeship for IT, Software, Web & Telecoms Professional

The Level 3 Apprenticeship for IT, Software, Web & Telecoms Professional is designed for individuals who have an interest in design and creativity; a mathematical mind; interest in both hardware and software; and progress their knowledge of technology. Learners must be at least 16 years old with a keen interest in working as part of a team and have a 'can do' attitude.

Job Titles	Job Roles
Software Developer	Creating software applications and websites
Desktop Support Engineer	Installing and troubleshooting desktop PCs
Network Planner	Designing and planning the installation of IT and Telecoms networks
Database Administrator	Responsible for the maintenance and security of organisation's databases
Network Engineer	Maintaining company networks, including servers, software & security
Software Tester	Testing software applications before they are released

Progression

The apprenticeship pathway will prepare learners to progress to undertake a related IT degree programme that includes Bachelor degrees, Foundation degrees, Higher Nationals or another higher level qualification, in areas such as Computing, Business Information Systems, IT or Telecommunications. Learners may also continue within their job role and undertake additional technical, business or managerial level training and qualifications.

Building Your Qualification

This Apprenticeship is equivalent to two A level passes, comprised of both knowledge and competence qualifications. In addition the apprenticeship is supported by qualifications in functional skills and employee rights and responsibilities.

Level Three Diploma in ICT Professional Competence: The qualification of this apprenticeship has 72 Credits and ranges from 510 Guided Learning Hours. All units are listed on the reverse side.

Level Three Certificate in ICT Systems & Principles: The qualification of this apprenticeship has 30 Credits and ranges from 180 Guided Learning Hours. All units are listed on the reverse side.

Functional Skills: There are no formal entry requirements in order to become an apprentice but, to successfully complete the framework, learners must achieve qualifications in:

- Level 2 English
- Level 2 Mathematics
- Level 2 Information and Communications Technology (ICT)

Employee Rights and Responsibilities: The ERR element of this framework will be met by completion of a workbook.

Qualification Overview

Level Three Diploma in ICT Professional Competence

Learners will complete all of the following mandatory units:

Unit Reference #	Title	GLH	Credits
D/503/5549	Develop own effectiveness and professionalism	45	9
Y/500/7183	Health and Safety in ICT	15	3

Learners will complete all of the following optional units:

Unit Reference #	Title	GLH	Credits
D/500/7220	Security of ICT systems	100	12
A/601/3292	Technical fault diagnosis	75	12
R/500/7329	Software installation and upgrade	100	12
J/601/3507	Technical advice and guidance	75	12
F/500/7159	Customer care in ICT	100	12

Level Three Certificate in ICT Systems & Principles

Learners will complete all of the following units:

Unit Reference #	Title	GLH	Credits
F/601/7233	Communication & Employability Skills for IT	60	10
J/601/7279	IT Technical Support	60	10
J/601/7329	Maintaining Computer Systems	60	10

Employment

The Basics	
<ul style="list-style-type: none">Duration: minimum 12 months	<ul style="list-style-type: none">Mentoring
<ul style="list-style-type: none">Hours: minimum 30 per week, with time off for training	<ul style="list-style-type: none">Annual leave, contract of employment, salary

Resources and Support

Youthforce offers a wide range of support for apprenticeships, including:

- One-to-one tutorials
- Comprehensive Support
- Action learning with peers
- Classroom sessions
- Distance E-learning

Contact Youthforce

Youthforce is dedicated to employer led training. For a conversation on how we can work together to develop your workforce through apprenticeships please get in touch.

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